

5-YEAR GUARANTEE CERTIFICATE

Congratulations on the purchase of the high efficient solar inverter from Delta!

This is a 5-year standard guarantee certificate, which is automatically activated and valid from date of purchase by the end customer. We would kindly ask you to keep this card with your invoice.

The standard warranty term is 24 months, starting from the date on which the inverter is purchased by the end consumer. Delta Energy Systems (Germany) GmbH grants the SI / CI series customer (SI 1900, SI 2000, SI 2500, SI 3300, SI 5000 and CI 100) a standard guarantee period of 60 months starting from the date of purchase by the end customer.

When requesting a replacement inverter, copies of the purchase invoice and guarantee certificate must be enclosed. The original documents must be provided at Delta's request. The name plate on the defective solar inverter must be readable and must not have sustained any permanent damage. In the event of any failure to meet this requirement, Delta reserves the right to refuse requests.

Before requesting a replacement inverter, please contact our solar support team or arrange for your installer to do this on your behalf:

Support Hotline: +49 (0) 180 16 SOLAR (76527) or
Fax: +49 (0) 7641 455-208 or via
E-mail: support@solar-inverter.com
Mondays to Fridays from 8 am to 5 pm (apart from official Bank Holidays)

We require the following details from the name plate of the defective solar inverter:

Inverter type	SI / CI	6 characters
Part number	D.... or EOE....	8 or 11 characters
Revision	XX	2 characters
Date code	YYWW	4 characters
Serial number	LLL00000000ZZZZZ	18 characters
Error messages shown on the solar inverter's display		
General details about the layout of the installation		

Detailed information about Delta's Terms of Guarantee and Replacement can be seen on our website www.solar-inverter.com.

Delta Energy Systems (Germany) GmbH
Plant Teningen
Dept. Solar Support Team
Tscheulinstrasse 21
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